Welcome to the July 2014 issue of the Hammersmith and Fulham CCG update.

This is the first edition of the new Hammersmith and Fulham update. The aim of the update is to provide readers with more in-depth strategic and policy news. If you have any comments or queries about any of the items in this update, please contact Andrew Pike on 020 3350 4366 or andrew.pike@nwlcsu.nhs.uk.

1. CCG Governing Body Meeting Tuesday 22 July 2014
Patients, members of the public and other stakeholders are invited to the NHS Hammersmith and Fulham Clinical Commissioning Group governing body meeting to be held on Tuesday 22 July 2014 from 2.15pm to 5pm at St Paul's Church, Hammersmith, London W6 9PJ.

The governing body will be asked to agree that the CCG is assured that changes to Emergency Unit services at Hammersmith Hospital agreed under the Shaping a Healthier Future programme (in accordance with the decision of the Secretary of State on 30 October 2013) can take place safely from 10 September 2014.

The planned closure of Hammersmith Hospital's A&E department is part of the Shaping a Healthier Future programme across North West London. Central Middlesex Hospital's A&E department is also planned to close on 10 September.

Hammersmith Hospital’s urgent care centre is set to be enhanced and expanded to open 24 hours a day, seven days a week. Patients with urgent but not life-threatening illnesses and injuries will be seen there. More than half of patients currently attending Hammersmith's emergency department are seen there now.

Next Governing Body Meeting
The next Governing Body Meeting is on Tuesday 9 September. Time and location is still to be confirmed but will be made available on the Hammersmith and Fulham CCG website as soon as possible.

2. Public awareness campaign - Hammersmith Hospital A&E closure

An extensive public awareness campaign will start towards the end of July to let the public know about the changes to the A&E departments and urgent care centres. The campaign includes outdoor advertising, door drops and information materials in GP surgeries, hospitals, libraries and other key locations around the boroughs.

In Hammersmith and Fulham there will also be engagement with local community groups to get the message out to as many people as possible. If you have any suggestions about groups to target, please email hf.ccg@inwl.nhs.uk.

3. New flagship health and wellbeing centre opens in White City

White City and Wormholt residents now have access to a state-of-the-art medical centre with Parkview Centre for Health and Wellbeing opening its doors.

The new centre includes four GP practices relocating from the local White City; a range of community services including retinal and diabetes services, chronic obstructive pulmonary disease (COPD) and heart services; community dental services; Cheyne child development service, speech and language therapy; London Borough of Hammersmith and Fulham (LBHF) adult social workers and the LBHF learning disability services.

CCG chair Dr Tim Spicer said: “We are really proud of this building and the partnership working with Hammersmith and Fulham Council and our NHS partners that it symbolises.

“Patients can visit the Parkview Centre and receive a range of health, social care and wellbeing services, all working together under one roof to ensure a smoother healthcare journey. Patients with long term conditions such as diabetes will have improved management of their health conditions, giving them a better quality of life and avoiding unnecessary hospital visits or admissions.”

4. Milson Road Health Centre

The opening of Parkview Centre for Health and Wellbeing in White City has given the CCG a good opportunity to think again about the future of Milson Road Health Centre and to see what part it could play in helping to deliver our out of hospital strategy.

NHS Property Services ran a consultation for local residents on the options for the sale of
Milson Road Health Centre. The feedback from the consultation showed that people felt the site could be used to house local GP services in better conditions than the premises they currently use, rather than the site being sold for residential use. NHS Property Services are keen to explore this with us and together we have initiated discussions with two local practices whose accommodation is becoming outdated and insufficient in capacity.

We have discussed a joined up approach to the use of the site with the London Borough of Hammersmith and Fulham, and have been working with both practices and NHS Property Services to develop proposals for the site which will then be submitted to NHS England for their consideration. We will continue to keep you updated with these plans.

5. Pioneering integrated care: whole systems

In May the North West London whole systems integrated care toolkit and website was launched, which will help to improve the care of the 1.9 million people in the area. The toolkit will help partners including local authorities, the voluntary sector and NHS providers across North West London to plan and implement improved ways of delivering care and support in their local areas.

Hammersmith & Fulham is one of eleven 'Early Adopter' local partnerships that are leading the way in using the toolkit to implement integrated care. Hammersmith and Fulham CCG is working with the London Borough of Hammersmith and Fulham and a range of NHS providers to deliver high quality care for adults and older people with one or more long term conditions. You can view the toolkit and find out more here.

6. Joint expression of interest in primary care co-commissioning

Hammersmith and Fulham CCG has joined the seven other CCGs in North West London and partners to work towards delivering an ambitious vision for transformed health and care across North West London. To support the delivery of this vision the eight North West London CCGs and NHS England (London) are working with member practices and relevant stakeholders to explore the opportunity to jointly commission primary care in North West London.

We see primary care co-commissioning as a way of delivering a number of benefits associated with current initiatives already underway in North West London. These include: improving patient care and experience; supporting greater investment and innovation in primary care; enabling consideration of new ways of investing; supporting the flexible deployment of resources; helping to enable a manageable workload, and promoting sustainable finances.
We submitted an expression of interest (EoI) to NHS England on 20 June in response to their request nationally for regional expressions. Our EoI set out our early thinking on primary care co-commissioning, the key areas we need to explore further, and how we propose to go about this work.

The area team within NHS England is now taking our EoI forward to the next stage of the assessment process and they have indicated we will hear from them shortly. As a region we are planning to continue our on-going engagement and exploration with stakeholders as we plan for how we will mobilise the next phase of work in readiness of feedback from NHS England.

7. Transforming the NHS in North West London: five year strategic plan

The eight North West London CCGs (Central London, West London, Hammersmith and Fulham, Hounslow, Ealing, Brent, Harrow and Hillingdon) have published their draft five year strategic plan setting out how we will work collaboratively to transform the health and care landscape across North West London in order to achieve our shared vision; deliver improved outcomes and patient experience; ensure a financially sustainable system, and meet the expectations of patients and the public.

North West London CCGs’ vision for healthcare

The strategy sets out our overarching vision, co-produced with the people of North West London:

“To improve the quality of care for individuals, carers and families, empowering and supporting people to maintain independence and to lead full lives as active participants in their community”

Four overarching principles underpin our whole system North West London vision – that health services need to be:

- Localised where possible
- Centralised where necessary
- In all settings, care should be integrated across health (both physical and mental), social care and local authority providers to improve seamless person-centred care. Individuals will be enabled to work with frontline professionals, their carers, and their families to maximise health and wellbeing and address their specific individual needs.
- The system will look and feel from a patient’s perspective that it is personalised - individuals will be enabled and supported to live longer and live well.
Our plan is consistent with NHS England’s vision, outcome ambitions, service models and essentials, and reaffirms the CCGs’ commitment to delivering the modernisation of health services in North West London that is currently underway.

We are currently awaiting further guidance from NHS England on their expectations with regards to future submissions of the Strategic Plan after 20 June. CCG governing bodies and health and wellbeing boards that have not yet had a chance to review and input have the opportunity to do so, and the plan remains a ‘live’ document to which further amendments will be made. Once the NHS England guidance about future submissions has been received we will agree formal sign-off processes and timescales.

8. Health and wellbeing board

The first health and wellbeing board under the new administration was held at the end of June, with Cllr Vivienne Lukey now in the role of chair of the board.

The board discussed the joint dementia strategy across the tri-borough and the progress of the NHS Health Check programme; agreed the topics to be prioritised for deep-dive JSNAs in 2014-15, and received an update on the whole systems integrated care programme in Hammersmith and Fulham.

We look forward to working with the board on delivering better primary and community care for our residents.

9. Annual report

Hammersmith and Fulham CCG’s first annual report was published online on 12 June 2014 and outlines what we have delivered for local people in 2013/14 and what we intend to do in the future.

Tim Spicer, chair of Hammersmith and Fulham CCG and Daniel Elkeles, chief officer of Hammersmith and Fulham CCG said at the beginning of the annual report that it has been a year of development and change. “We wanted to break with the past and do things differently and develop a clear identity, vision and way of working. At the same time we wanted to keep our focus on improving health and on improving health services.”

Find out more about our achievements in the annual report.