



Hammersmith and Fulham
Clinical Commissioning Group

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Friday, 25 September 2020

Dear [PATIENT NAME]

Salisbury Surgery – Suspension of services

I am writing to provide you with some important information about Dr R Muthiah's surgery at Salisbury Surgery, 178 Dawes Road, Fulham, London SW6 7HS.

We have been informed by the Care Quality Commission (CQC) that, following a recent inspection, it has taken the decision to immediately suspend all services from **12:00 (noon) today, Friday 25 September 2020**. This means you will not be able to access services from Salisbury Surgery.

Where can I now get GP and nurse appointments?

The CCG has made arrangements for you to access primary medical services from another provider during this period of suspension.

Between 12:00noon on Friday 25 September 2020 and Monday 28 September 8am

If you need to access GP services, you should call 111 or visit the Urgent Care Centre at Charing Cross Hospital located at Fulham Palace Rd, Hammersmith, London, W6 8RF.

From 8am Monday 28 September 2020, you can access GP services from the **Sands End Health Clinic**

Surgery address: 1 Broughton Road Approach, Fulham, London, SW6 2FE

Telephone number: 020 3011 5745

Opening hours: Monday to Friday 08:00 - 18:30

Because of the ongoing situation with Coronavirus, if you think you need GP services you should call first or visit the practice website at www.sandsendhealthclinic.co.uk

Alternatively, if you need to be seen immediately between now and Monday morning (28 September), you are able to phone another local practice to arrange an appointment. You should explain to the receptionists that you are registered with Salisbury Surgery.

You may of course register with another practice of your choice at any time, if you live within their practice area. A list of local GP practices is attached at the end of this letter for your reference. If you need care outside of the usual surgery opening hours (7:00am to 6:30pm, Monday to Friday) please call NHS 111 and you will be re-directed to a service to help you.

Chair: Dr James Cavanagh

Chief Officer: Jo Ohlson

Managing Director: Janet Cree

NHS North West London Collaborative of Clinical Commissioning Groups are a collaboration of NHS Brent CCG, NHS Central London CCG, NHS Ealing CCG, NHS Hammersmith & Fulham CCG, NHS Harrow CCG, NHS Hillingdon CCG, NHS Hounslow CCG, and NHS West London CCG.

If you have any concerns you would like to raise with the CCG please contact us on Tel: 020 7150 8300 or via Email: nwlccg.lon-nw-pcc@nhs.net

We are working with Salisbury surgery to address the CQCs concerns and we will keep you updated.

Please accept my sincere apologies for any inconvenience this causes you.

Kind regards



Janet Cree

Managing Director
NHS Hammersmith & Fulham CCG

Practices within a 1 mile radius of Sailsbury Surgery

Practice Name	Address	Post Code	Telephone Number	Miles from current practice location
Dr Jefferies And Partners	The Medical Centre, 292 Munster Road, London	SW6 6BQ	02073851965	0.1 miles
Fulham Cross Medical Centre	322 Lillie Road, Fulham, London,	SW6 7PP	020 7385 1964	0.3 miles
Babylon GP at Hand	139 Lillie Road, Fulham, London	SW6 7SX	02073857101	0.3 miles
Cassidy Medical Centre	Cassidy Medical Centre, 651A Fulham Road, London	SW6 5PX	02073844850	0.4 miles
The Surgery - Dr Mangwana and Partners	510 Fulham Palace Road, Fulham, London	SW6 6JD	02077366305	0.5 miles
Ashville Surgery	Swan House, Parsons Green Lane, London	SW6 4HS	02073717171	0.5 miles
North End Medical Centre	160 North End Road, West Kensington, London	W14 9PR	02073857777	0.5 miles
North Fulham Surgery	82 Lillie Road, Fulham, London	SW6 1TN	02074712650	0.5 miles
Hammersmith & Fulham Centres For Health (Branch)	Fulham Palace Road, London	W6 8RF	02033134100	0.7 miles
The Lilyville Surgery	5-7 Parsons Green, London	SW6 4UL	02077364344	0.7 miles
The Fulham Medical Centre	446 Fulham Road, London	SW6 1BG	02073856001	0.9 miles
Earls Court Surgery	269 Old Brompton Road, London	SW5 9JA	02073702643	0.9 miles
Sands End Health Centre	1 Broughton Road Approach, Fulham, London,	SW6 2FE	020 3011 5745	0.9 miles
Brompton Medical Centre	237 Old Brompton Road, London	SW5 0EA	020 7373 4102	1.0 miles