

## Glossary

We will try to avoid using acronyms and jargon during our presentation today, but below is an explanation of technical terms and acronyms you might hear. If you need any further explanation or clarification please ask one of the team who will be happy to help.

CCG	Clinical Commissioning Groups, or 'CCGs', are NHS organisations set up by the Health and Social Care Act 2012 to organise the delivery of NHS services in England. CCGs plan and buy (commission) health services for local people.
Co-design	People who use services are involved in designing services, based on their experiences and ideas.
Commissioning	This is the buying, planning, agreeing and monitoring of services.
Community and voluntary sector	The 'community and voluntary sector' covers a wide range of groups and organisations, including social enterprises, local, national and international charities, and community-led groups.
Co-production	Co-production is an equal relationship between people who use services and the people responsible for services. They work together, from design to delivery, sharing strategic decision-making about policies as well as decisions about the best way to deliver services.
Five Year Forward View	The NHS five year forward view was published in October 2014 by NHS England, set out a positive vision for the NHS over the next five years.
IAPT	Improving Access to Psychological Therapies- primary care psychology service
Individual Placement Support (IPS)	The IPS employment model is internationally recognised as the most effective way to support people with mental health problems and/or addictions to gain and keep paid employment. It is based on 8 principles: <ol style="list-style-type: none"> <li>1. Zero Exclusion</li> <li>2. Competitive employment is the goal</li> <li>3. Specialist integrated within the mental health treatment team</li> </ol>

	<p>4. Rapid Job Search</p> <p>5. Individual Job Preferences</p> <p>6. Employers are approached with the needs of individual in mind (new principle)</p> <p>7. On-going time-unlimited support is provided</p> <p>8. Personalised benefits counselling</p>
Procurement	Procurement is the formal process or method for commissioners to buy health services from one or more organisations or any qualified provider to meet the needs of their local population.
Providers	A provider in this context is an organisation / entity which provides healthcare under NHS service agreements.
Stakeholder	A person with an interest or concern in something (particularly a business or organisation) and/or is affected by the activity of that business / organisation.
Sustainability and Transformation Plans (STPs)	An STP is a new planning framework for NHS services. STPs are intended to be a local blueprint for delivering the ambitions NHS bodies have for a transformed health service, which is set out in a document called Five Year Forward View. H&F is part of the North West London STP.
You said, we did	“You said, we did” is a way of showing what actions an organisation has planned or taken in response to feedback.