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Thursday, 03 January 2019

Dear Colleague

Fulham Cross Medical Centre – Suspension of services

Further to my letters in December 2018, I am writing to provide you with an important update about **changes in arrangements** for Fulham Cross Medical Centre patients.

As you will know, we have been informed by the Care Quality Commission (CQC) that, following a recent change in provider from Dr Hussain to Dr Minhas, the new provider is not currently registered with the CQC to provide primary medical services at Fulham Cross Medical Centre. There is a requirement to comply with legislation and in the interest of patient safety NHS Hammersmith and Fulham Clinical Commissioning Group has had no choice but to temporarily suspend GP services at Fulham Cross Medical Centre.

Where can patients go now to get GP and nurse appointments?

The CCG has made arrangements for patients to access primary medical services from another provider during this period of suspension. **From 7 January 2019**, Fulham Cross patients can access GP services from the **North End Medical Centre**.

Surgery address: 160 North End Road, West Kensington, London, W14 9PR

Telephone number: 020 7385 7777

Opening hours: Monday to Friday 07:00 - 18:30 Saturday 08:00 - 11:00

All patients registered at Fulham Cross Medical Centre have been sent a letter explaining the situation and setting out the arrangements for this time period. This information is also available at the practice, on the practice website and via the practice telephone messaging system. Patients are also able to register with another practice of their choice at any time, if they live within that practice's area.

Should you have any questions please do not hesitate to contact me, or get in touch with the Primary Care team:

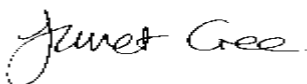


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020 3350 4159

Yours sincerely,



Janet Cree, Managing Director

Chair: Dr Tim Spicer

Chief Officer: Mark Easton

Managing Director: Janet Cree

NHS North West London Collaborative of Clinical Commissioning Groups are a collaboration of NHS Brent CCG, NHS Central London CCG, NHS Ealing CCG, NHS Hammersmith & Fulham CCG, NHS Harrow CCG, NHS Hillingdon CCG, NHS Hounslow CCG, and NHS West London CCG.