

Summary Report and Escalations from the Primary Care Commissioning Committee Meeting held in November and December 2018

1. Introduction

1.1 This report provides a summary of the issues discussed at the Primary Care Commissioning Committee meetings in November and December 2018.

2. Key Discussions from the meetings

2.1 The items discussed at the November meeting were:

- Minutes of the October 2018 meeting – these are included in the Governing Body papers and provide a comprehensive account of the discussions at the meeting
- Action log
- **PMS Update** - the committee was informed that the disputes panel had been re-scheduled therefore the outcome was unknown at this time
- **Digital Developments** - the committee was informed that the CCG was looking at the introduction of a digital first platform that would benefit both practices and patients and had received £77k of funding from the GP Forward View monies that was to be used on the initial work required to support GPs with their understanding of digital services and what could be provided in the future. An update would be provided at a subsequent meeting. The committee noted the report.
- **Next steps for Strategic Commissioning Framework** - the committee were updated on the next steps for the Strategic Commissioning Framework. The five key themes were reiterated, namely;
 - comprehensive population-based care
 - systems, information and quality improvement
 - organisational capabilities
 - effective governance and stewardship
 - building and leading collaborative system partnerships

The committee was updated that the local networks were currently developing their ideas and plans for the next six months. The report was noted by the committee and it was agreed that an update report should be presented to the committee during quarter four of 2018/19.

- **babylon GP at Hand**
 - Update - the committee was updated that the current list size of the practice as at 25 November was 36,500 patients and that the practice had launched a new advertising campaign, the plans for which had been shared with the CCG in advance. The committee was also informed that the relocation discussed in October had taken place without incident.
 - Name change - the committee was informed that the practice had changed its name to babylon GP at Hand, but that the practice management had not changed nor any other aspects of the GMS contract itself. The committee was informed that advice had been taken on the contractual, NHS branding/marketing and procurement rules in order to confirm the change was permissible and that there were no issues of compliance. The committee noted that the name change was effective from 1 November.2018
 - Safeguarding children and adults assurance - the committee was presented with an updated report and subsequently were now assured about the arrangements in place within the practice for managing safeguarding issues.
 - Clinical safety and information governance review - the committee was provided with assurance from NHS England that the required standards set out in the technical guidance were being met and that appropriate mitigations were in place where needed. This was noted by the committee.
- **Primary Care Quality Dashboard** – the committee was informed that responsibility for this had transferred to the Quality Team and that further work would be done in the key areas of complaints and learning disability annual health checks.
- **Enhanced Primary Care Contract Performance Report** - the committee was informed that all networks were making good progress towards achieving their target in some areas such as atrial fibrillation and hypertension but there were challenges in other areas across all networks such as diabetes treatment targets. The report was noted by the committee.
- **E-RS** - the committee was informed that Hammersmith and Fulham was a contributor to incorrect referrals although this was a very small number. The primary care team are working closely with practices to mitigate this. The committee was also informed that capacity alerts had been implemented on e-RS for Imperials top three challenged specialities. A further update was to be brought back to the committee in due course
- **Primary Care Budget Report** - the committee noted the month six position: a forecast to overspend by £1.8m against the combined budget of £34.5m for

core and delegated primary care funding and that this represented a forecast of £4.9m overspend at year end on primary care budgets against the target allocation of £29.6m.

2.2 The items discussed at the December meeting were:

- **Minutes of the meeting in November 2018** – these are included in the Governing Body papers and provide a comprehensive account of the discussions at the meeting
- Action log
- **Primary Care Budget Position** – the committee noted the financial position with particular reference to the number of rent reviews that were outstanding and asked for future reports to have more information on the overall process of the reviews. The committee also asked for explanatory commentary regarding variances in the Out of Hospital Service contract.
- **Babylon GP at Hand Independent Evaluation** – the committee received the progress report from the provider undertaking the independent evaluation. The committee noted the update report and that the final report was due in March 2019.
- **babylon GP at Hand relocation** – subject to NHS England providing assurances in respect of a number of due diligence issues that were not available for the meeting, the committee approved the relocation of Babylon GP at Hand from Newby Place in Leamouth to One Westferry Circus in the same vicinity.
- **PMS Update** – the committee was informed that the dispute panel had heard the dispute on 6 December; however the outcome was not yet known. The committee was advised that the outcome was expected imminently and noted the update.

3. Escalation

3.1 There were no items for escalation to the Governing Body.

4. January Updates

4.1 As there has been no committee meeting in January, and in view of there being two issues that would have been reported to the committee and subsequently reported to the Governing Body, the details are presented below.

4.2 **PMS Dispute Panel Outcome**. In July 2018 the North End Medical Centre challenged the decision by the CCG to implement a transition period of four years in the contract. As this could not be resolved a disputes panel was convened and met

on 6 December 2018. The outcome will be brought to the February PCCC for discussion and approval.

4.3 Fulham Cross Surgery. Following notification on 14 December 2018 that the Fulham Cross Surgery no longer had Care Quality Commission registration immediate action was taken by the CCG which necessitated immediate closure of the practice and the implementation of caretaking arrangements. Initially patients were being seen in the urgent care centre at Charing Cross Hospital. On 19th December 2018 arrangements were put in place for patients to be seen by Hammersmith and Fulham Centres for Health at the Charing Cross practice. From 7 January 2019 North End Medical Centre will be providing caretaking arrangements for an initial three month period.

The current situation has arisen following the retirement of Dr Hussain before registration documentation was submitted for Dr Minhas. The practice was inspected by the CQC earlier in the year and their report (published on 17 December) has rated the practice as inadequate. Action is being taken to support the practice in working through the implications of the report's findings and recommendations.

4. Action Required

4.1 The Governing Body is asked to **note** the report.

Trish Longdon

**Lay Member and Chair of the Primary Care Commissioning Committee,
Hammersmith and Fulham CCG**