

**Managing Director's Report – November 2017****Primary Care Commissioning Committee**

The Primary Care Commissioning Committee has continued to meet monthly. The committee has discussed a range of important issues. In September and October these have included:

- Primary care risk register
- Primary care quality standards
- Primary care strategy and network configurations
- Practice resilience 2017/18 panel outcome
- Out of hospital services
- Primary care investment 2017/18 business case
- Enhanced primary care contract
- PMS review
- Dr Jefferies and Partners name change application and subcontracting update

**London Healthy Workplace Charter success**

Following a full day assessment and evaluation on 24 October the CCG has successfully been awarded 'Achievement' level of the London Healthy Workplace Charter. This award rewards the CCG's commitment to ensuring that staff can feel confident that they are working in a supportive and caring environment. The award is the product of months of diligent work and evidence-gathering by members of our OD working group. Verifiers were particularly impressed with:

- Our comprehensive induction pack is for new starters
- The Time to Change initiative
- The compilation of information on local gyms
- The healthy eating workshop organised for staff
- The level of senior commitment from the CCG team

**Working with Queens Park Rangers**

As part of the community grants funding this year the CCG is funding QPR in the Community Trust's project "QPR Healthy Rs, Happy Families", which focuses on family-oriented activities for those with primary school age children from deprived communities, predominately based in White City and Wormholt. The project will help get families in the local area healthy. QPR will be working in partnership with London Sports Trust to deliver multi sports activities for the first hour of the session. After this families will go up to the kitchen to learn how to prepare healthy meals. Families will also receive a health workshop at every session. By increasing physical activity levels of both parents and children, increasing awareness of how to cook healthy, inexpensive meals and also increasing knowledge around health we will be impacting on the long term health of participants.

**"Stay well" campaign: Community Champions**

The CCG has recently launched its resource packs to inform the outreach element of our Stay Well This Winter campaign. Information has been sent to the six H&F Community Champion projects. The packs included: our Stay Well This Winter booklets; our children's health booklets; Oyster cards with signposting messaging; and information on GP extended access.

### **Carers**

A new carers support service has been launched in Hammersmith and Fulham. The service will offer a range of support to unpaid carers in Hammersmith and Fulham including:

- Information and advice- including drop in advice surgeries
- Carers assessments
- Specialist support groups
- Specialist advice in relation to benefit payments, debt advice and Housing

The service commenced on 1st August following nine months of co-production with carers to determine the service specification. The service is provided by Carers Network and is funded initially for three years.

### **Patient Reference Group**

The CCG's Patient Reference Group met in October and discussed the following items:

- "You said, we did" update in respect of reducing social isolation and the Primary Care Strategy
- "Prescribing Wisely" update
- Dermatology service update
- STP engagement: signposting, communications & partnership work; focused on children and young people
- Collaborative working across NWL
- CCG's work plan & future areas for engagement in relation to mental health

As usual, attendance was fantastic with a lively discussion during the STP engagement session whereby a diverse range of views were gathered to inform our future approaches towards commissioning and engagement.

### **More good news for Diabetes**

Tony Willis and NW London diabetes team have won two more awards for their work, this time at the Quality in Care awards. These were:

- Diabetes Team Initiative of the Year: Transforming diabetes care at scale in North West London
- Prevention and Early Diagnosis: Preventing Diabetes in North West London (CWHHE and ICS, the national diabetes prevention programme provider) and also a Paediatric Team Initiative of the Year award for Hillingdon Hospital paediatric diabetes team.

### **Senior Staff Changes**

Following Helen Poole's secondment to the Hammersmith and Fulham GP Federation a six month secondment to undertake the role of Deputy Chief Executive, Toby Hyde has taken on responsibility for the primary care portfolio in addition to his strategy role.

**Janet Cree**

**Managing Director**

**Hammersmith and Fulham Clinical Commissioning Group**

**September 2017**