

## **CWHHE CCG Collaborative Safeguarding Annual Report 2016 – 17**

### **EXECUTIVE SUMMARY**

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This report identifies the extent to which the CCG Governing Bodies of Central London, West London, Hammersmith and Fulham, Hounslow and Ealing Clinical Commissioning Groups (CWHHE CCG) Collaborative can be assured that they and their commissioned services are effectively discharging their safeguarding functions and responsibilities for both adults and children.

It identifies areas where improvements or the impact of national policy change will require the CCGs to ensure effective systems are in place to safeguard Adults and Children in the forthcoming year.

There has been considerable progress towards achieving the 2016-17 priorities set in the last Annual Report, key examples of achievements are discussed within the body of the report. An overview of the safeguarding assurance and quality improvement across the NHS commissioning landscape is presented to the respective CCG's Quality and Patient Safety Committees on a quarterly basis with exceptions being reported monthly as required. Therefore this report will not repeat those reports but provide a summary of progress.

The Governing Body can be assured that during the course of 2016-17 the CCG has effectively discharged its function as core member of the Safeguarding Boards.

At the beginning of the reporting period there were a number of new appointments within the Safeguarding Team. Supported by the Director and the Deputy Director for Quality, Nursing and Safeguarding, the team participated an away day which enabled team members to share their knowledge and experience of the local health landscape, to consider how they develop a consistent, collaborative approach to sharing their expertise of safeguarding, assurance and risk across the lifespan and to work through how best to manage capacity to ensure that team members would be able to provide advice, cover arrangements and support to peers as necessary. Examples of collaborative team activity include:

- The team galvanised when the Joint Team Area Inspection took place in Hounslow, March 2017, team members jointly supported preparations for the inspection. The feedback from the inspectors in relation to the team was positive; the outcome of the inspection is awaited.
- In the three borough CCGs – Central London, West London and Hammersmith and Fulham CCGs - a complex family requiring Continuing Healthcare required both the Designates for Adults and Children to coordinate Safeguarding work with Adults and Children's services in the local authority and partner agencies to ensure the best outcome for the patient.
- During the 2016-17, the Designated Professionals for Safeguarding Adults, Children and Looked after Children (LAC) across all CWHHE CCGs, Brent, Harrow and Hillingdon (BHH) CCGs collaboratively revised the 2015-16 Safeguarding Health Outcome Framework templates, to ensure that all NWL NHS provider services complete the same quarterly safeguarding report as part of the core quality schedule. This was embedded within the core quality schedule for all providers including those commissioned by Central Contracts with a view to being reported from Q1 in 2017-18.

- Within the three borough CCGs, a review was undertaken of the Designated LAC nursing function which historically has been provided by the local LAC service provider. In order to manage any potential conflict of interest it was agreed that future arrangements will mean that the Designated Nurse LAC will be directly employed within the Three Borough CCGs, mirroring the arrangements in Ealing and Hounslow CCGs. This post will be recruited to 2017-18.
- The West London and Hounslow CCG Safeguarding Team members undertook a 'Deep Dive Audit' at both Chelsea and Westminster and West Middlesex Hospital sites to seek assurance of the safeguarding arrangements following the acquisition.
- Building on work that was undertaken last year, to develop a CCG Procedure for the Suspension of Commissioned Placements in Care Homes/Care Packages Policy for Hounslow, a similar procedure was developed within Central, West London, Hammersmith and Fulham CCGs. This was developed jointly with the three borough local authorities. In Ealing a similar joint procedure is in the process of being finalised which will replace the existing CCG policy. It is due for sign off in 2017-18.
- In Ealing, the Named GP Safeguarding Children has been working with a focus on effective communication and engagement with GPs as part of the Multi Agency Risk Assessment Conference (MARAC) arrangements. MARAC arrangements support risk assessment, management and safety planning for high-level domestic violence cases.
- In Hounslow the Named GP and Designated Nurse for Safeguarding Children continued to build upon the work commenced in 2015-16 relating to Violence Against Women and Girls. A new strategy for 2016-17 details its plans and commitment to reduce the prevalence of all forms of violence against women and girls by increasing reporting, reducing risk and holding perpetrators to account.
- In early 2016, a number of cases were highlighted by the three borough CCG's Continuing Healthcare Team, where patients who had been discharged from hospitals to care homes had died within a short period of time following their arrival at the care home. An audit was undertaken jointly between the Safeguarding Team and the Joint Commissioning Team for Older People and Vulnerable Adults. The clinical findings concluded that there were no overall immediate issues with the pathway. A workshop was held to share the findings of the audit and to identify improvements that could be made in line with the findings. It is proposed to take forward these areas through our existing end of life work and hospital discharge programme during 2017-18.

During the reporting year, the government indicated plans to make legislative changes to safeguarding at a local level based upon the recommendation of the Wood Review (2016), this reviewed the role that Local Safeguarding Children Boards (LSCBs) play in protecting and Safeguarding Children. The partners of the three borough LSCB decided to engage in preliminary discussions to consider how the recommendations could be implemented. Additionally on behalf of the three CCGs, the Deputy Director of Nursing, Quality and Safeguarding facilitated a workshop with health partners of the LSCB to consider a response to the options proposed about how the LSCB might operate in the future. This work contributed to successfully ensuring that a new independent chair was recruited following the retirement of the incumbent independent chair for the LSCB.

At the time of writing the Royal Assent 'Children and Social Work Act' (CSWA) was granted during April 2017. The CSWA will mean changes in regards to safeguarding reforms which will require further statutory guidance by revising the Working Together to Safeguarding

Children and Young People in autumn 2017. The expectation is for all agencies to have put into place all detailed changes by April 2019.

With effect from 1<sup>st</sup> April 2017, the CCGs of Central London, West London, Hammersmith and Fulham and Ealing acquired delegated responsibility (from NHS England) to commission GP services. Notwithstanding, all Practices (those with full delegation or otherwise) are responsible for ensuring that appropriate internal safeguarding arrangements are in place, relevant policies exist, and staff are appropriately trained to discharge their safeguarding responsibilities. Such requirements form part of an individual Practice's requirements, as a Regulated Provider of Healthcare, by the Care Quality Commission.

This report identifies areas for the work plan for 2017-18 which will also give consideration to the role of the Safeguarding Team and Named GPs in relation to supporting the CCGs of Central London, West London, Hammersmith and Fulham and Ealing who acquired delegated responsibility (from NHS England) to commission GP services.

The priorities for 2017-18 reflect areas where improvements will further ensure that there are effective systems in place to safeguard Adults and Children for the CWHHE CCGs collaborative. These are specific priorities for the CCGs and do not repeat the priorities agreed with each Safeguarding Board although the work will complement and fit into all partnership work.